

An optical system for a gas component analysis includes an emitter for emitting first light beam having a first spectrum, a second emitter for emitting a second light beam at a second spectrum, a first receiver for receiving the first light beam, and a second receiver for receiving the second light beam.

Author	Year	Country	Sample Size	Method	Findings
Smith, J.	1985	USA	100	Survey	High satisfaction with service quality.
Johnson, M.	1990	UK	150	Interview	Service quality is a key factor in customer loyalty.
Williams, R.	1995	Canada	200	Survey	Service quality and customer satisfaction are positively related.
Chen, Y.	2000	China	300	Survey	Service quality influences customer loyalty through satisfaction.
Lee, S.	2005	South Korea	400	Survey	Service quality is a significant determinant of customer loyalty.
Kim, H.	2010	South Korea	500	Survey	Service quality and customer satisfaction are positively related.
Kim, H.	2015	South Korea	600	Survey	Service quality and customer satisfaction are positively related.
Kim, H.	2020	South Korea	700	Survey	Service quality and customer satisfaction are positively related.